Student Learning Outcomes Matrix Academic Year 2023-24 Graduate Program

Identify Each Student Learning Outcome and Measurement Tool(s)	Identify Benchmark	Total Number of Students Observed	Total Number of Students Meeting Expectation	Assessment Results: Percentage of Students Meeting Expectation	Assessment Results: 1. Does not meet expectation 2. Meets expectation 3. Exceeds expectation 4. Insufficient data
SLO 1: Demonstrate KINS 505:	90% or		areas of sport of 17	94%	2
Foundations of	more of	18	1/	J470	<u> </u>
Athletic	students				
Administration	will achieve				
Budget project	proficient-				
(direct)	(80% or				
(3 555)	higher)				
KINS 520 Strategic	90% or	21	21	100%	3
Communication	more of				
project	students				
	will achieve				
	proficient-				
	(80% or				
	higher)			1.224	
KINS 515	90% or	18	18	100%	3
Sponsorship	more of				
Proposal	students				
(direct)	will achieve				
	proficient- (80% or				
	higher)				
Internship	90% or	7	7	100%	3
supervisor	more will	,	,	10070	
evaluation	agree or				
questions #7,#14	strongly				
KINS 565	agree				
(indirect)					
Senior exit survey	90% or	0			4
question #5,6,7	more will				
(indirect)	agree or				
	strongly				
	agree				

SLO 2: Analyze and	resolve challen	ges faced by a	thletic administra	ators	
KINS 505:	90% or	18	17	94%	2
Foundations of	more of				
Athletic	students				
Administration	will achieve				
Budget project	proficient-				
(direct)	(80% or				
,	higher)				
KINS 520 Strategic	90% or	21	21	100%	3
Communication	more of				
project	students				
(direct)	will achieve				
(direct)	proficient-				
	(80% or				
	higher)				
KINS 515	90% or	18	18	100%	3
Sponsorship	more of	10	10	100/0]
Proposal: Facility	students				
•	will achieve				
Risk Audit (direct)					
	proficient-				
	(80% or				
	higher)	_		1000/	
Internship	90% or	7	7	100%	3
supervisor	more will				
evaluation	agree or				
question #13	strongly				
(indirect)	agree				
Senior exit survey	90% or	0			4
question #7	more will				
(indirect)	agree or				
	strongly				
	agree				
SLO 3: Demonstrate experience	e professional s	kills and attrib	utes in an in-dep	th experiential lea	arning
KINS 565 Portfolio	90% or	9	9	100%	3
(direct)	more of				
. ,	students				
	will achieve				
	proficient-				
	(80% or				
	higher)				
Internship	90% or	7	7	100%	3
supervisor	more will	,	ĺ	10070	
evaluation	agree or				
questions	strongly				
15,16,23,24,28 -	agree				
KINS 565	agice				
כטכ כוווא	L				

(indirect)					
SLO 4: Effectively communicate in both verbal and written forms					
Written: KINS 520 Strategic Communication project (direct)	90% or more of students will achieve proficient- (80% or higher)	21	21	100%	3
Oral: KINS 505 Foundations of Athletic Administration Budget Project (direct)	90% or more of students will achieve proficient- (80% or higher)	18	18	100%	3
Internship supervisor evaluation questions 1 & 2 – KINS 565 (indirect)	90% or more will agree or strongly agree	7	7	100%	3
Senior exit survey questions 1,2 (indirect)	90% or more will agree or strongly agree	0			4

Required Narrative:

We have set a high benchmark for both our students and our faculty (90% reaching our standard). While this may mean that we do not meet every benchmark every year, we believe in excellence in sport management education and will always strive for quality as the highest level. We also believe in continuous improvement, as the needs of our students change, and feel that this high benchmark lends itself to continual reflection and improvement.

<u>SLO #1:</u> The assessment of graduate students' expertise in various operating areas of sport organizations yielded highly positive results, demonstrating their strong proficiency and practical understanding. The budget project saw 94% of students meeting expectations, indicating their solid grasp of financial management within sport organizations. The other assessment outcomes reflect the students' exceptional abilities in developing effective partnerships and communicating strategically. These outcomes highlight the comprehensive and robust curriculum that effectively prepares students for the multifaceted challenges of the sport industry. Overall, the results affirm the program's success in equipping students with the necessary skills and knowledge to excel in various operational roles within sport organizations

<u>SLO #2:</u> The assessment of graduate students' ability to analyze and resolve challenges faced by athletic administrators revealed impressive proficiency levels. With 94% of students meeting expectations on the budget project, it is evident that they possess strong financial acumen critical for effective athletic administration. The 100% success rate on both the sponsorship proposal and strategic communications project further underscores their capability to form strategic partnerships and communicate effectively under complex conditions. These outcomes reflect the program's effectiveness in preparing students to navigate and resolve real-world challenges in athletic administration.

<u>SLO #3:</u> This perfect success rate demonstrates that students effectively applied their knowledge and skills in an in-depth experiential learning environment. The portfolios showcased their ability to integrate theoretical concepts with practical experiences, highlighting their readiness for professional roles. Overall, these results affirm the program's effectiveness in fostering the professional development necessary for success in the sports industry.

SLO #4:

These exemplary results indicate that students possess strong communication skills essential for professional success in the sport industry. The projects demonstrated their capability to convey complex information clearly and persuasively. These results confirm the program's success in cultivating essential communication competencies in its graduates. Moreover, we will continue to work to increase student response rates on the exit surveys. As explained earlier, this has been a transition year and timing were an issue with soliciting feedback from graduates. We understand the importance of this feedback and will be more diligent in obtain efficient data in the future.

Program-Level Operational Effectiveness Goals Matrix Academic Year 2023-24

Identify Each Operational Effectiveness Goal and Measurement Tool(s)	Identify the Benchmark	Data Summary	Assessment Results: 1. Does not meet expectation 2. Meets expectation 3. Exceeds expectation 4. Insufficient data
	sion of the program, department, so	·	2
Provide courses	All SLO's will meet or exceed	Overall, the majority of	_
that prepare students for work	expectations	our SLO's met or	
in the sport		exceeded expectations. Our 90% benchmark is	
industry		high because we	
Measures:		believe in striving for	
UG SLO's 1,2,3		excellence. We will	
MSSM SLO's 1,2,3		continue at that level to	
		provide a high-quality	
		educational experience.	
Retain quality students	 Program retention and graduation rates will be at or above the university level. 80% of site supervisors in both the graduate and undergraduate programs will rate our students as better or much better than students from other universities 	 4 year and 5 year retention and graduation rates were above the university level 100% of graduate students and 40% of undergraduates met the standard 	1
Provide students with opportunities for professional growth	 Students will participate in at least one applied learning experience every semester in the program Students will have the opportunity to participate in at least 2 off-campus experiences every year with a sport organization or sport- 	• Accomplished: 6 undergraduate courses included at least one applied experience. These classes were taught at all levels. Additionally, all	2

	related professional	graduate	
	organization/conference	courses	
		included one	
		applied	
		experience.	
		 Accomplished. 	
			2
		Most students	2
		in 300 level	
		undergraduate	
		courses	
		participated in	
		an experience	
		with an off-	
		campus	
		· ·	
		organization.	
		Additionally,	
		many students	
		volunteered for	
		local sporting	
		events.	
		Graduate	
		students in 2	
		courses	
		participated in	
		an experiential	
		-	
		learning	
		experience	
		with external	
		sport	
		organizations	
Recruit, hire, and	Hiring/new hires:	• NA	
retain high quality	Advertise via a variety of	• NA	2
full-time faculty	outlets (Chronicle of HE,	3 faculty	
who are	NASSM, COSMA, WIN –	participated in	
deliberately	women in NASSM).	at least one	
engaged in			
	•	national	
professional	20 candidates for an	conference.	
growth	opening and 4 viable	Visiting	
	candidates for on-	professor made	
	campus interviews.	progress	
	Mentoring: each new	toward	
	faculty is assigned a	completing	
	mentor	terminal	
	Each faculty member	degree (passed	
	will participate in at	proposal	
	least one professional	defense)	
	icast one professional	uelelise)	
			L

development	
opportunity every year	

**Explanation of course action for intended outcomes not realized:

We believe strongly in providing education experiences outside the classroom for our students and have developed community partnerships that make this possible. Therefore, we give ourselves a "meets expectations" in that area. We are exploring a way to track how many different students take advantage of the many volunteer opportunities afforded to them, so we feel like we could not rate ourselves any higher. Additionally, we are constantly looking for ways to include real word applied cases into class assignment and projects. We are very pleased that our faculty continued to be engaged in professional development activities and believe they are helpful to our faculty and our program.

Overall, we continue to attract and retain good students, even though the data from site supervisors does not meet our high expectations. Overall, 40% of our undergraduates were rated as good or better as interns from other universities and 100% of our graduates met that standard. Due to some issues with a few undergraduates, this lower rating did not surprise us. So, we will continue to emphasize professionalism and professional behaviors in our undergraduate program and continue to hold our students to a high standard throughout our courses to improve these numbers. Lastly, we are happy to see the improvement in the graduate student rating.

PROGRAM INFORMATION PROFILE

This profile offers information about the program in the context of its mission, basic purpose and key features.

Name of Institution: University of Indianapolis
Program/Specialized Accreditor(s): Commission on Sport Management Accreditation
Institutional Accreditor: Higher Learning Commission
Date of Next Comprehensive Program Accreditation Review: 2027
Date of Next Comprehensive Institutional Accreditation Review:
URL where accreditation status is stated:
Undergraduate: https://uindy.edu/health-sciences/sport-management-masters/ Indicators of Effectiveness with Undergraduates [As Determined by the Program]
• • •
1. Graduation Year:# of Graduates: BS-/MS-20_Graduation Rate: <u>BS-93%/MS-100%</u>
2. Average Time to Degree: 4-Year Degree: _UNK 5-year DegreeUNK
3. Annual Transfer Activity (into Program): Year:UNK
of Transfers: _UNK Transfer Rate:UNK
4. Graduates Entering Graduate School: Year: _2024
of Graduates: _26 # Entering Graduate School: _9
5. Job Placement (if appropriate): Year:
of Graduates: # Employed: